

If I have a 'live' application on the DHR, do I still need to register with other Housing Associations?

Some Housing Associations operate their own housing list which can be applied to separately. However, the important thing is that you are registered with Reading Borough Council (and the DHR) and that you have indicated on your council housing application form that you wish to be considered for Housing Association property and that you have a disability. This way, you won't miss out being considered when a suitable adapted property becomes available.

Can people living or working outside of Reading still apply for the Reading DHR?

External applicants are welcome to apply for the DHR. However it should be noted that priority will be given to people who live and/or work in Reading. External applicants must also register with the Council.

Is the DHR confidential?

Yes. Ability Housing Association is a registered data controller under the Data Protection Act. The other housing associations will be viewing data on the DHR, however if you do not wish your details to be made available to them, this can be highlighted on the DHR application form or the DHR Co-ordinator can be notified.



www.disability-housing-register.co.uk



DHR Co-ordinator contact details:
Ability Housing Association
3 Sundial Close, Reading
Berkshire RG30 4HQ
Tel: 01189 431330
E-mail: admin@disability-housing-register.co.uk

Registered Charity No. 271547

Equal Opportunities

In fulfilling its objectives, Ability Housing Association actively seeks to achieve equality of opportunity and fair treatment for all persons.

We can provide a translation of the information contained within this leaflet.

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Reading Disability Housing Register

www.disability-housing-register.co.uk

Matching people with physical disabilities to suitably adapted property in the Reading area



Promoting Independent Living



Reading **NHS**
Primary Care Trust



What is the Reading Disability Housing Register (DHR)?

The DHR is a tool for matching the housing needs of people with a physical disability to suitably adapted properties in the Reading area.

The register is accessible on the internet and holds data on applicants waiting for an adapted property, as well as data on such properties which are suitable for people with varying degrees of physical disability.

Is the DHR different to Reading Borough Council's housing list?

The DHR operates in parallel with the Council's housing waiting list. Anyone wishing to apply for the DHR must also be on the Council's list.

The housing needs of people with disabilities can be extremely complex, so the DHR was set-up to meet these needs more accurately.

Another aim of the DHR is to stop adaptations being removed from vacant properties when there is someone in Reading who requires such a property. The DHR will make it easier to identify the people who require this type of housing.

Why is Ability Housing Association involved in the DHR?

Ability Housing Association is a specialist housing association providing housing and support services for people with physical disabilities. Ability's expertise in this area of housing was used by Reading Borough Council to research and set-up the DHR. Ability is responsible for co-ordinating the DHR and they liaise very closely with the Council to ensure the DHR operates effectively.

Is the DHR operated on a points waiting system?

No. The DHR operates on a 'best match' policy. When an adapted property becomes available, the DHR Co-ordinator will work closely with the Council's Housing Allocations Department to identify which applicant's needs are most suited with the adaptations that the property has to offer.

How many properties are listed on the DHR and who owns them?

There are over 300 properties on the DHR which have either been purpose built for people with disabilities or adapted in some way. We are constantly working to update this property data and the number of listed properties will increase over time.

The properties listed may be owned by Reading Borough Council or by local Housing Associations or may be privately owned.



How do I apply to the DHR?

Applicants can either apply via the DHR website (www.disability-housing-register.co.uk) or they can contact the DHR Co-ordinator to request a paper application form. (Please see contact details on the back page).

Once the DHR Co-ordinator has received your contact details, you will be given a user identification number and a password. A home visit will be arranged to discuss your needs in more detail.

Applicants can then use their log-in details on the website to update and check details of their own application.

Please note that applicants must be on Reading Borough Council's Housing register to qualify for this scheme.

What happens next?

Once a home visit has been carried out and satisfactory information has been provided, the application will become 'live' on the DHR. The DHR Co-ordinator will then contact the applicant should a suitable property become available. It is not possible to say how long this will take.

