

The online housing lettings system for disabled people



Frequently Asked Questions

What is Accessahome?

Accessahome is an information tool to enable disabled people, housing associations and local authorities to make better decisions about housing.

How does it work?

Accessahome records details about accessible features of properties – for example if a property has been purpose-built to a wheelchair standard, lifetime homes standard or mobility standard or it has been specially adapted for a disabled person for example, with a stair lift, level access shower or adapted kitchen.

A landlord with an accessible or adapted property that is available for letting can search the database for applicants whose needs match the features of the property.

Accessahome supports all housing allocations systems, including choice based lettings systems. It offers a matching service for both landlords and applicants and support for disabled people who might otherwise be disadvantaged by choice based lettings.

Who runs Accessahome?

Ability Housing Association is a specialist housing association providing housing and support services for disabled people. Ability is responsible for running Accessahome and we liaise closely with local councils and other housing associations to ensure that Accessahome operates effectively.

Is Accessahome different to the local housing register?

Accessahome operates in parallel with local housing registers. Councils will have the right to nominate people from its list to most properties on **Accessahome**, so our advice is to also register with your local housing authority. This will improve your chances of finding a suitable home.

Can I move away from my current home?

Accessahome allows you to say where you would prefer to live. You can also select a postcode and say how far you would be prepared to live from that postcode. You will be included in any searches for applicants in your chosen area. Please remember though that many landlords will give priority to local people and not all local authorities use **Accessahome**.

How do I apply to Accessahome?

You can apply via the website www.accessahome.co.uk or by contacting Ability Housing Association – see below for details.

Once your contact details have been received requesting that you would like to be registered on **Accessahome**, an application form will be sent to you. This enables us to have more detailed information about your needs and preferences. On receipt of your completed application we will then do a final check of your eligibility and register you on **Accessahome**, we will then send you an ID and password for you to check your application on line.

www.accessahome.co.uk

For more information contact:

Ability Housing Association
Gresham Road
Staines
TW18 2AE

Tel: 01784 490910
Fax: 01784 490510
Email: info@ability-housing.co.uk

Registered Charity No. 271547

Equal Opportunities

In fulfilling its objectives, Ability Housing Association actively seeks to achieve equality of opportunity and fair treatment for all persons.

