

How can I make a Referral?

If you wish to make a referral for someone who needs support to enable them to maintain their tenancy, please contact the following Agencies.

- Merton Council's Housing needs service
- Adult Social care teams
- Registered Social Landlords
- Primary Care Trusts/GPs/
Professional groups
- Community Mental Health Teams
- Substance Misuse Service
- Probation Team

If you are a person who requires this service you should speak to your Community Psychiatric Nurse or Care Manager at the Community Mental Health Team in order to request they refer you to this service.

Referrals forms should be sent to:

sscontracts@merton.gov.uk

www.ability-housing.co.uk

Get in touch:

If you have any questions relating to Ability's Floating Support Service in Merton please contact:

Team Manager:

t: 0208 648 6360

e: mertonfs@ability-housing.co.uk



18-22 Cedars Avenue,
Mitcham, CR4 1EA
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www.ability-housing.co.uk



Floating Support

Jointly Funded by
London Borough of Merton



Ability
CARE & SUPPORT

www.ability-housing.co.uk

What is Floating Support Merton?

Floating support is a flexible short term tenancy related support service, that helps people who require support to develop and maintain their skills to live independently in the community.

Eligibility Criteria

- Must be 18 or over
- Require time limited support to maintain tenancy and independence.
- Already living in own independent accommodation or moving to such accommodation from care or a supported setting.
- Placed in temporary accommodation by the Council.
- Likely to become a demand on statutory services if the support was not provided.
- The service is provided for up to a maximum of 2 years.
- Be willing to engage with the service and the support provided.

We support:

- ✓ **People with a mental health need**
- ✓ **People with a physical or sensory disability**
- ✓ **People with substance misuse issues**
- ✓ **Offenders and people at risk of offending**
- ✓ **People at risk of homelessness**
- ✓ **Older people**
- ✓ **People fleeing domestic violence**
- ✓ **Young people leaving care**
- ✓ **People with a learning disability**

Promoting
independent living...

What support can be offered?

Ability can provide support to service users in the following areas:

- Benefits advice
- Neighbour disputes
- Budgeting
- Accessing local services
- Access to Health Care appointments
- Gaining access to culture specific services
- Support to learn daily living skills
- Help to access other services
- General problem solving
- Support around the security of your home
- Support around dealing with the police
- Support to work towards and achieve a healthy lifestyle
- Support when moving on
- Employment and training
- Help with setting up a home and maintaining a tenancy

